

## Locating “Streaming” Media

This works best if you are on campus

[On the web, go to:]

<http://www.lib.utah.edu>

**NB:** Use the Internet Explorer browser because Firefox has issues with QuickTime, the streaming player. It causes the screen to lock up after one play and requires exiting and reloading the browser.

[on the left under Quick Links click:]

**Knowledge Commons**

[in the center click:]

**Media Streaming**

[on upper right]

In **Search website** type **McDannell** [my name]

[on the upper left]

Under **Authentication** type your University ID and **password** [same as you would to get your email or to register]

click **login**

You should see the list of all the videos I am using in my classes in order by title

Find the video or music that you want. The list is alphabetical by title, so scroll until you get what you want

Click on the icon for the size you want to see.

This will pull up “**QuickTime**”. If the movie is not on your screen click the “Media Streaming” tab again. This will bring it up, although it might take some time to load.

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## Trouble Shooting

If the list comes up but the videos still say “Restricted” you haven’t logged in properly and “authenticated.” The site needs to know you are a student at the U.

Make sure you have the most recent version of QuickTime. You can download it for free at <http://www.apple.com/quicktime/download/>

Still confused? Don’t call me, call the Knowledge Commons: **801-581-6273**